

Quality, Environment, and Safety Policy

FRILVAM S.p.A. is aware of the need to stand out in the market through the high quality and superior level of the products/services it offers.

FRILVAM S.p.A., considering the increased competition in the sector and the particular global economic situation, commits to harmonizing the development of its operations within a framework of global sustainability.

This commitment aims to ensure, through a preliminary assessment of the context and the relevant stakeholders:

- customer satisfaction and, more generally, meeting the needs of stakeholders deemed relevant;
- strict compliance with current environmental regulations, adherence to environmental commitments, and continuous improvement of environmental performance;
- strict compliance with worker safety regulations and workplace safety standards.

The execution of these activities involves:

- compliance with specific legislative requirements related to each product and activity undertaken;
- assessment of business and environmental risks and managing them as opportunities;
- adoption of initiatives aimed at pursuing continuous improvement in all activities related to company management, customer satisfaction, workplace environment, and respect for and enhancement of the environment;
- prevention of pollution through the preliminary evaluation of the environmental impact of marketed products;
- full and conscious involvement of all personnel in quality, environmental, and safety issues through appropriate training and constant updates;
- adoption of the best available and economically feasible technologies to meet the needs of relevant stakeholders and to prevent and reduce environmental and safety impacts.

Sede Milano
Frilvam S.p.A.

Via della Merlata, 29 - 20014 Nerviano (MI) Italy
Tel +39.0331.587171 Fax +39.0331.584212 www.frilvam.com frilvam@frilvam.com
C.F. 01649190129 - VAT N° 08621330151

The focus has been placed on certain priority areas:

- providing efficient and timely service to customers;
- establishing a supportive and collaborative relationship with workers;
- transferring our principles to suppliers and contractors;
- constant attention to waste management to ensure the protection of soil, subsoil, and groundwater, as well as the containment and control of produced waste;
- commitment to identifying technologically advanced solutions and protecting available resources.

All activities carried out within FRILVAM aim to achieve these strategic objectives. It is particularly believed that what best enables the achievement of these goals is the Quality, Environment, and Safety Management System.

This tool allows the implementation of the policy described in these pages by identifying critical issues and defining:

- quality, environment, and safety objectives and targets;
- improvement actions, including programs and resources to implement them;
- personnel training needs;
- management tools for control, measurement, and monitoring;
- audits to validate the results achieved.

The objectives outlined in this corporate policy are pursued by defining improvement plans for each area of interest (quality, environment, safety), with a commitment to verifying the results and reviewing the objectives on an annual basis.

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L'Alta Direzione
Pietro Bianchi

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